



HOSPITALITYSCREEN2.0™

SCREENING HOSPITALITY PERSONNEL

The **HOSPITALITYSCREEN2.0™** is a more robust version of the original **HOSPITALITYSCREEN™** that incorporates a larger more comprehensive assessment of a candidate's potential for positions ranging from "front of the line" to "back of the house" positions. In addition to customized interview questions the **HOSPITALITYSCREEN2.0™** can be benchmarked and validated against on-the-job performance and retention.

HOSPITALITYSCREEN2.0™

- Helps reduce turnover and predict performance
- Includes training and coaching suggestions
- Assesses the characteristics associated with customer satisfaction and customer loyalty
- Can be used for succession and team matching
- Includes a complimentary Profile Administration Center (PAC)

The **HOSPITALITYSCREEN2.0™** provides an efficient and cost effective solution to the challenge of targeting and screening a number of high potential candidates. Top organizations have found the **HOSPITALITYSCREEN2.0™** to be an effective tool for improving both the performance and the retention of top performers.



Select High Performing, Service-Minded Professionals

The **HOSPITALITYSCREEN2.0™** has proven to be the most efficient first step in a recruiting process to assist recruiters and hiring managers in focusing time and resources on candidates with the most potential. As a result, hiring resources are focused on selecting top performers rather than screening and eliminating poorly qualified candidates.

The **HOSPITALITYSCREEN2.0™** assesses the top 3 predictors of success in the hospitality industry:

- Self Management - the #1 competency of all top performers
- Customer Orientation
- Coachability and Ability to Function as Part of a Team

In addition, the **HOSPITALITYSCREEN2.0™** assesses:

- People Orientation
- Self Confidence
- Attention to Detail



SELF MANAGEMENT GROUP

The **Self Management Group** is a world leader in screening, selecting, developing, and retaining top performers. For over 30 years, the **Self Management Group** has helped leading companies with integrated talent management solutions to develop high performance, self managed cultures.

For more information about the **HOSPITALITYSCREEN2.0™** and the **Self Management Group's** other profiling and training systems please visit www.selfmgmt.com or call 416.746.0444.

